



BroadcomアカウントへのSite ID紐づけ手順

Site ID とは

- ✓ **Broadcom 社がサポート用に発行しているお客様 ID**
- ✓ **Broadcom アカウントへの紐付けが必要**

シマンテックセールスセンターサイトの「ユーザーサポート」最下部「お問い合わせ入り口」より、Broadcomサポートサイトへアクセスし、ログインします。

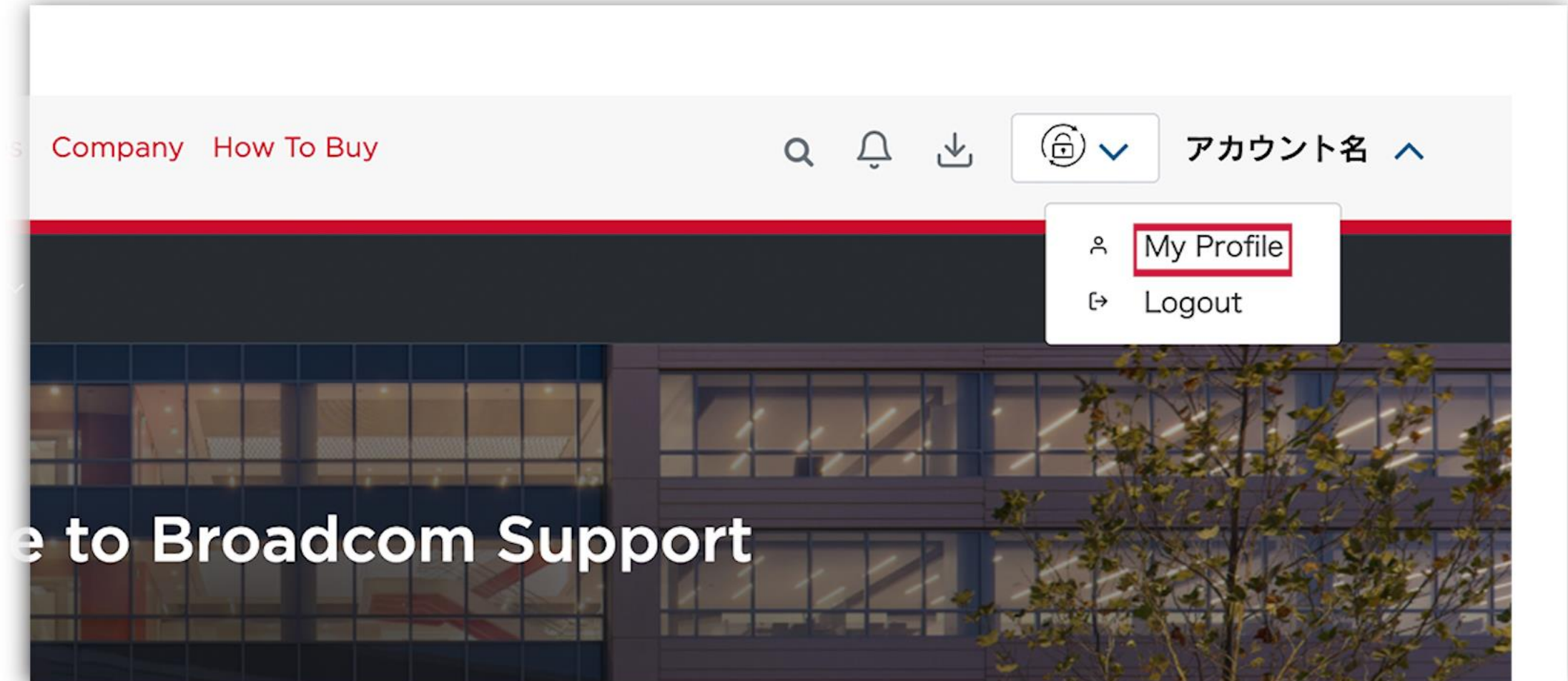
お問い合わせには、「製品のバージョン」や「お客様の環境」など、必要な情報がごさいます。以下のテンプレートをダウンロードいただき、ご準備のうえ、お問い合わせください。

お問い合わせに必要な情報

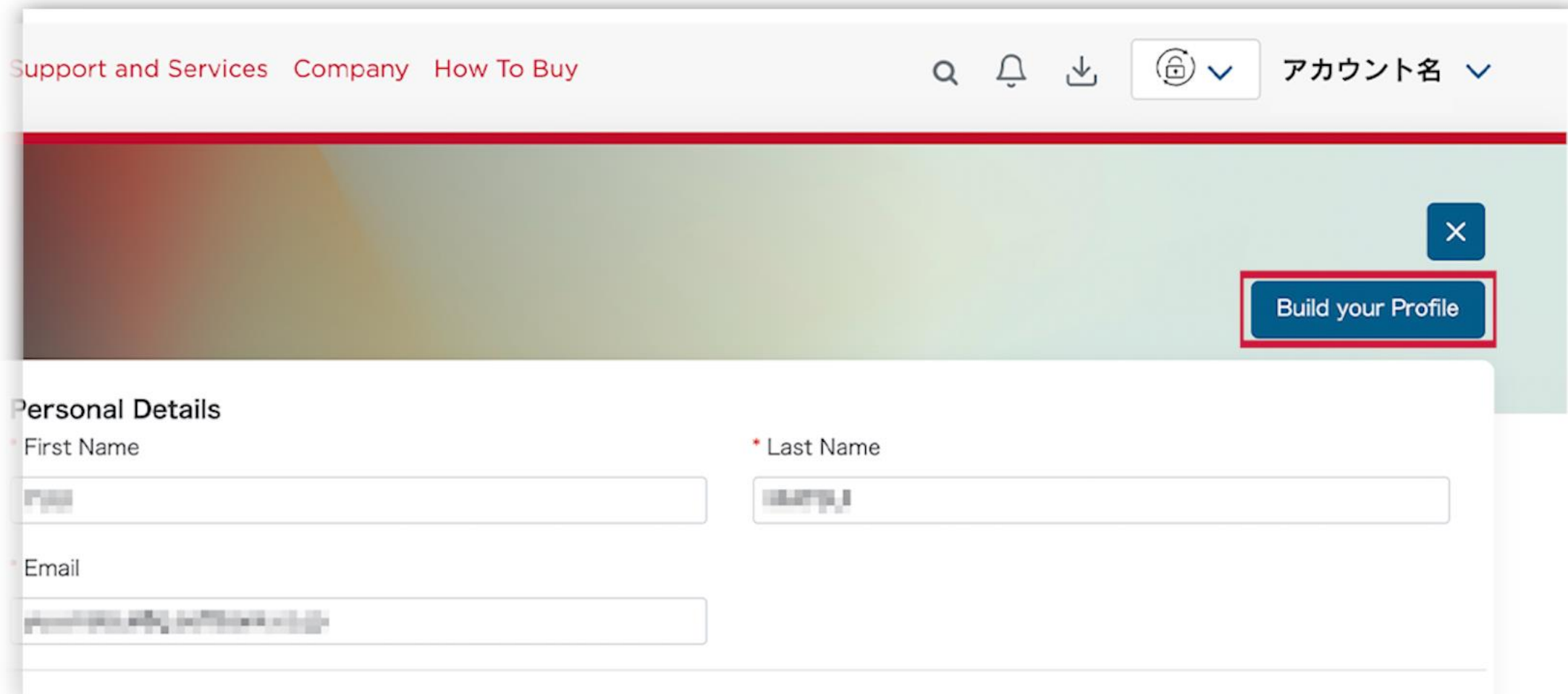


お問い合わせ入り口(Broadcomサポートサイトへ遷移します) >

ログイン後、ホーム画面右上の「アカウント名」から「My Profile」をクリックします

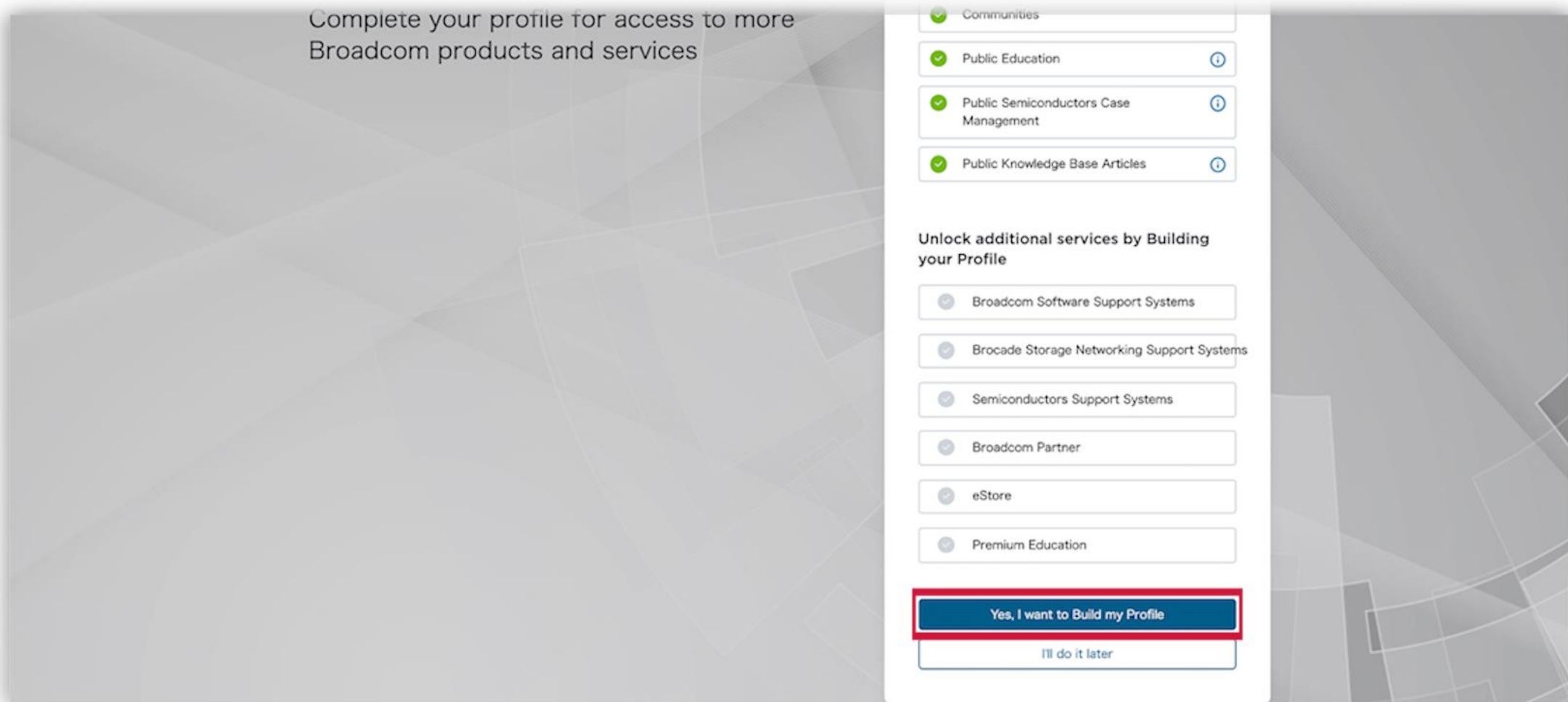


氏名、メールアドレス、企業名を入力後、
画面右上「Build your Profile」をクリックします

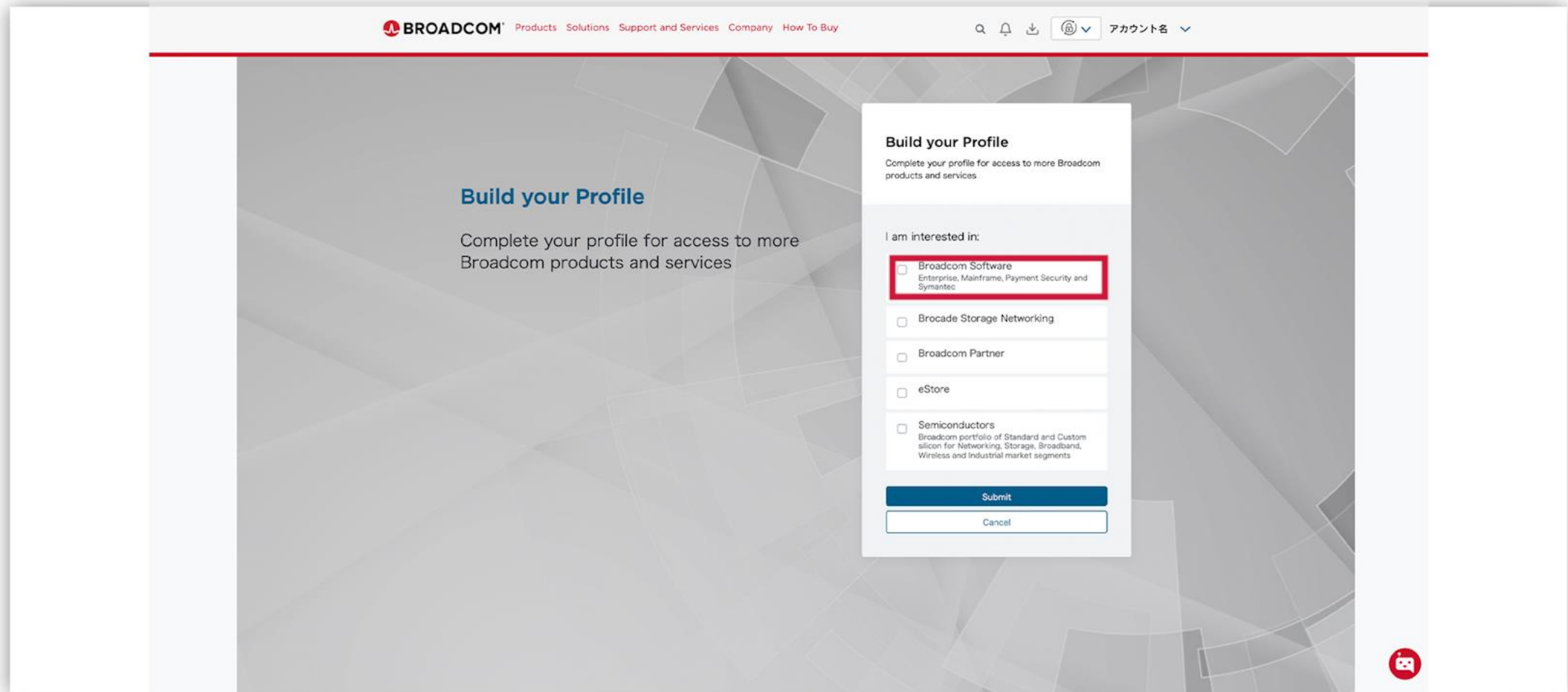


The screenshot shows a web interface for account management. At the top, there is a navigation bar with links for 'Support and Services', 'Company', and 'How To Buy'. On the right side of the navigation bar, there are icons for search, notifications, and download, followed by a dropdown menu for 'アカウント名' (Account Name). Below the navigation bar, there is a large banner area with a red border. In the top right corner of this banner, there is a blue button labeled 'Build your Profile' which is highlighted with a red rectangular box. Below the banner, there is a 'Personal Details' section with several input fields. The first row contains 'First Name' and '* Last Name' fields. The second row contains an 'Email' field. The input fields contain placeholder text, and the 'Last Name' field has a red asterisk indicating it is a required field.

画面下部「Yes, I want to Build my Profile」をクリックしてください



「Build your Profile」画面にて、 右側の「Broadcom Software」にチェックを入れると



BROADCOM Products Solutions Support and Services Company How To Buy

アカウント名

Build your Profile

Complete your profile for access to more Broadcom products and services

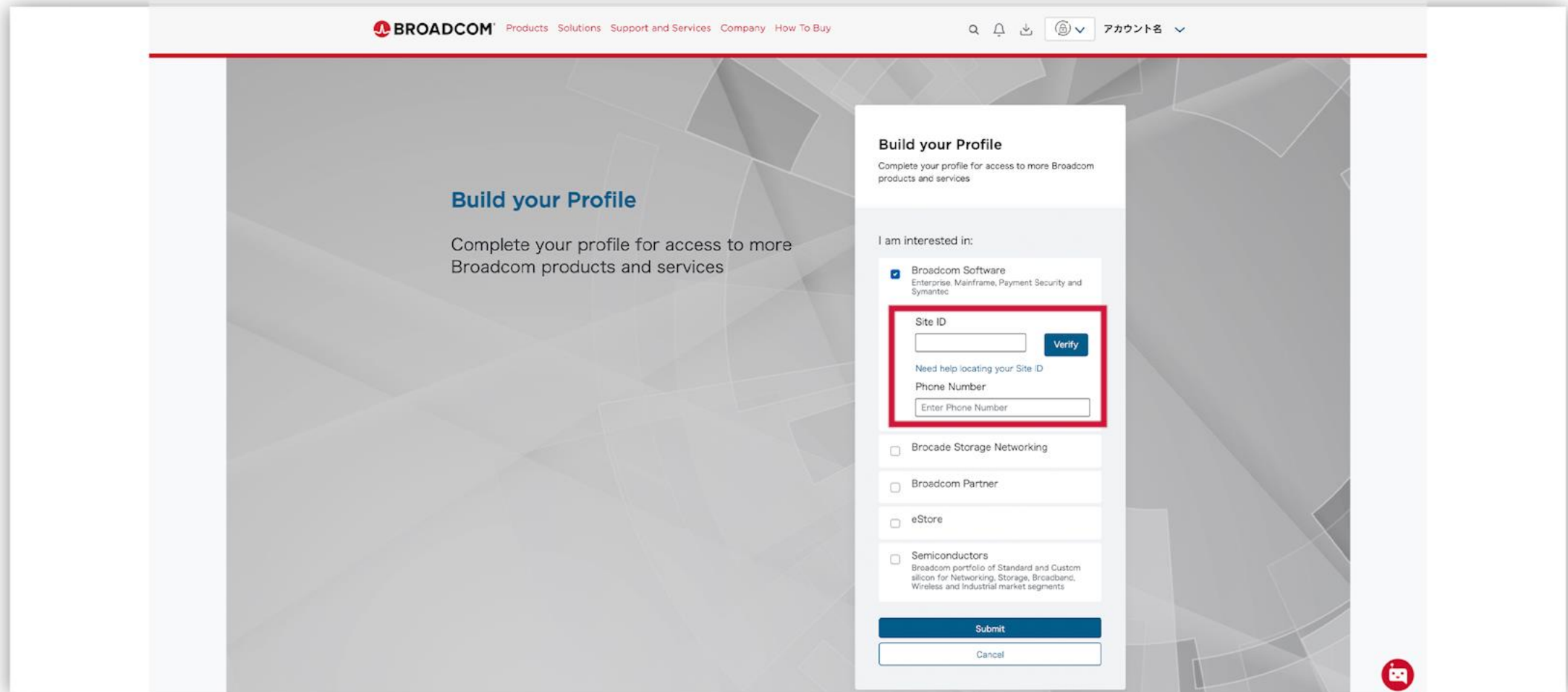
I am interested in:

- Broadcom Software**
Enterprise, Mainframe, Payment Security and Symantec
- Brocade Storage Networking
- Broadcom Partner
- eStore
- Semiconductors
Broadcom portfolio of Standard and Custom silicon for Networking, Storage, Broadband, Wireless and Industrial market segments

Submit

Cancel

Site IDと電話番号入力欄が出現します



BROADCOM Products Solutions Support and Services Company How To Buy

アカウント名

Build your Profile

Complete your profile for access to more Broadcom products and services

I am interested in:

- Broadcom Software
Enterprise, Mainframe, Payment Security and Symantec
- Brocade Storage Networking
- Broadcom Partner
- eStore
- Semiconductors
Broadcom portfolio of Standard and Custom silicon for Networking, Storage, Broadband, Wireless and Industrial market segments

Site ID

Verify

Need help locating your Site ID

Phone Number

製品購入後、2～3営業日で届く

「Broadcom Software delivery for Contract」というタイトルのメールを開き



Thank you for your business with Broadcom. Follow the instructions below to register and download your Electronic Software Delivery (ESD) related support content and Broadcom Offering information.

Your Account Information	
Support Site ID:	281471
End User Name:	Example Corp.
Contact Name:	Test
Sold to :	Example Corp.
Reseller Name:	Reseller Corporation
Contract #:	12345678
PO#:	090012345678-2021
Support Provider Information:	Example Corp. https://licensecounter.jp/symantec/support/

STEP1: REGISTER WITH US

図表上部「Support Site ID」に記載の数字をコピーしてください



Thank you for your business with Broadcom. Follow the instructions below to register and download your related support content and Broadcom Offering information.

Your Account Information	
Support Site ID:	281471
End User Name:	Example Corp.
Contact Name:	Tom
Sold to :	Example Corp.
Reseller Name:	Reseller Corporation
Contract #:	123456789
PO#:	000012345678901234
Support Provider Information:	Example Corp. https://licensecounter.jp/symantec/support/

コピーした「Site ID」を入力の上、「Verify」をクリックすると

Build your Profile

Complete your profile for access to more
Broadcom products and services

Build your Profile

Complete your profile for access to more Broadcom
products and services

I am interested in:

- Broadcom Software
Enterprise, Mainframe, Payment Security and
Symantec

Site ID

281471

Verify

Need help locating your Site ID

Phone Number

Enter Phone Number

- Brocade Storage Networking

- Broadcom Partner

「緑マーク」が出ることを確認してください

Build your Profile

Complete your profile for access to more
Broadcom products and services

Build your Profile

Complete your profile for access to more Broadcom
products and services

I am interested in:

- Broadcom Software
Enterprise, Mainframe, Payment Security and
Symantec

Site ID

281471



Need help locating your Site ID

Phone Number

Enter Phone Number

- Brocade Storage Networking


- Broadcom Partner

そのまま「Phone Number」を入力し、「Submit」をクリックします

Complete your profile for access to more
Broadcom products and services

Gain access to:

- Broadcom Software**
Enterprise, Mainframe, Payment Security and Symantec
- Brocade Storage Networking
- Broadcom Partner
- eStore
- Semiconductors
Broadcom portfolio of Standard and Custom silicon for Networking, Storage, Broadband, Wireless and Industrial market segments

Site ID
281471 

Need help locating your Site ID

Phone Number
Enter Phone Number

Submit

Cancel

「Site ID・Phone Number」を再度確認いただき、「Confirm & Continue」をクリックします

Build your Profile

Complete your profile for access to more
Broadcom products and services

Preview Information

Validate your responses before clicking
Confirm & Continue

Broadcom Software

Site ID: 281471

Phone Number: [REDACTED]

Confirm & Continue

Edit Response

画面上部「Completed」を確認できたら、
Site IDの追加作業は完了となり、Broadcomよりメールが送付されます

Build your Profile

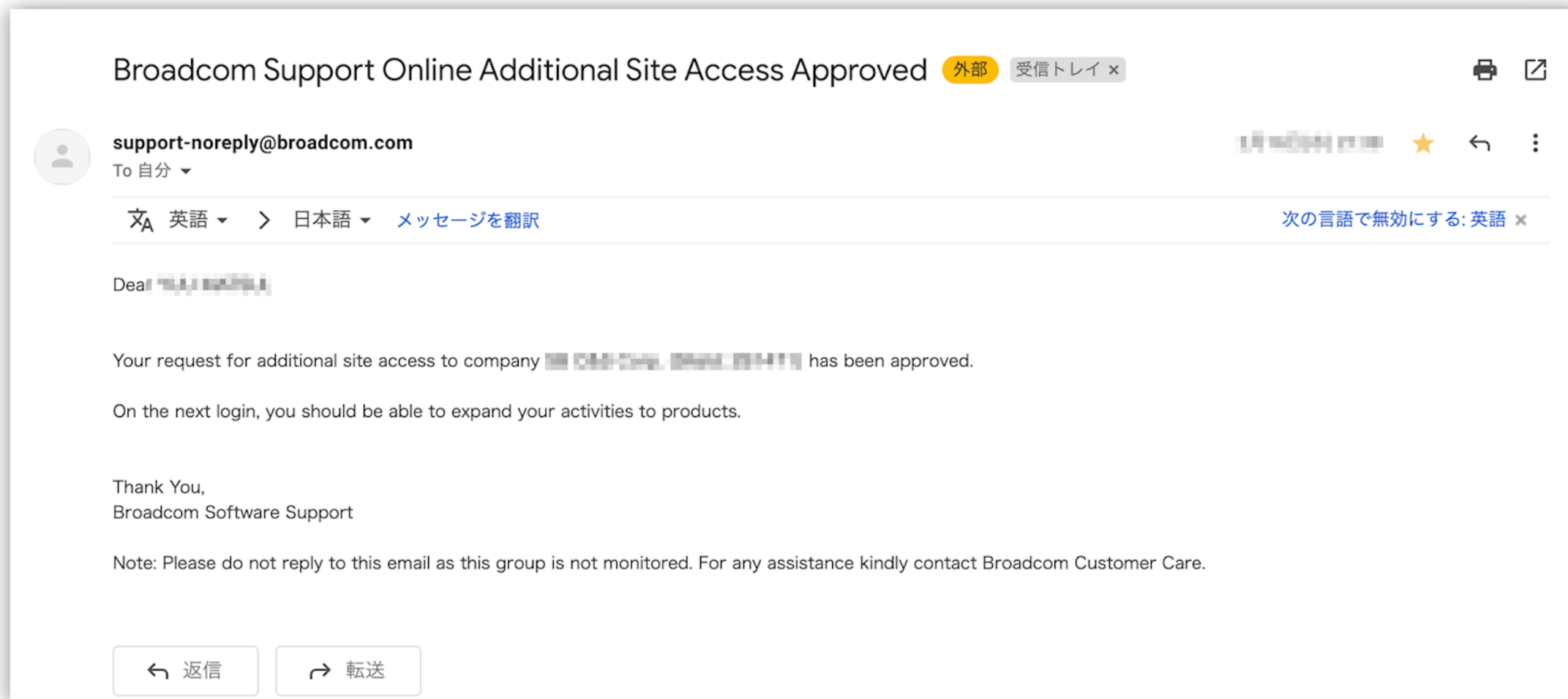
Complete your profile for access to more
Broadcom products and services

Completed


Based on the information provided you
now have access to the following services

- ✓ Product Documentation
- ✓ Communities
- ✓ Public Education ⓘ
- ✓ Public Semiconductors Case Management ⓘ
- ✓ Public Knowledge Base Articles ⓘ
- ✓ Broadcom Software Case Management
- ✓ Broadcom Software Licensing
- ✓ Broadcom Software Product Downloads
- ✓ Broadcom Software Premium


「Broadcom Support Online Additional Site Access Approved」という タイトルの登録の受付をお知らせするメールが送付されます




Broadcom Support Online Additional Site Access Approved 外部 受信トレイ × 🖨️ 🗑️

 **support-noreply@broadcom.com** 📧 ★ ↩️ ⋮
To 自分 ▼

🌐 英語 ▼ > 日本語 ▼ [メッセージを翻訳](#) 次の言語で無効にする: 英語 ×

Dear 

Your request for additional site access to company  has been approved.

On the next login, you should be able to expand your activities to products.

Thank You,
Broadcom Software Support

Note: Please do not reply to this email as this group is not monitored. For any assistance kindly contact Broadcom Customer Care.

↩️ 返信 ➡️ 転送

Broadcom カスタマーケアより、Site IDの追加リクエストが承認された事をお知らせするメールが送付され、設定は完了となります

Broadcom Support Online Additional Site Access Approved 外部 ▶ 受信トレイ ×

support-noreply@broadcom.com

To [メールアドレス]

Dear [アカウント名]

Your request for additional site access to company SoftBank Corporation ([SiteID番号]) has been approved.

On the next login, you should be able to expand your activities to products.

Thank You,
Broadcom Software Support

Note: Please do not reply to this email as this group is not monitored. For any assistance kindly contact Broadcom Customer Care.

尚、審査の完了には1営業日程度かかりますので、ご注意ください

Broadcom Support Online Additional Site Access Approved 外部 受信トレイ x

support-noreply@broadcom.com

To メールアドレス

Dear アカウント名

Your request for additional site access to company SoftBank Corporation (SiteID番号) has been approved.

On the next login, you should be able to expand your activities to products.

Thank You,
Broadcom Software Support

Note: Please do not reply to this email as this group is not monitored. For any assistance kindly contact Broadcom Customer Care.

 SB C&S

 **Symantec**[™]
by Broadcom Software