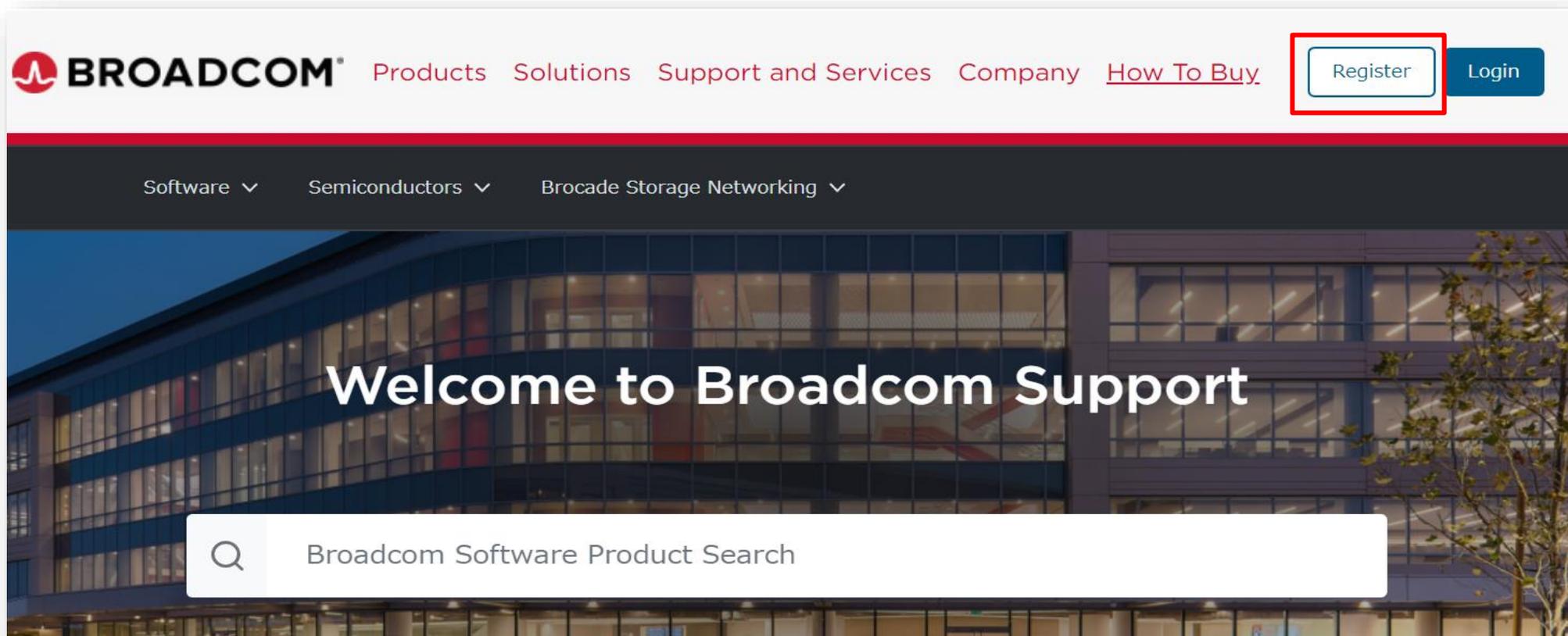


初回アカウント登録

以下のURLより、Broadcom Support Portalへアクセスしてください。

<https://support.broadcom.com/>

BroadcomサポートポータルのTOP画面が表示されますので、右上の**Register**をクリックしてください。



Broadcom Support Portalのアカウント登録画面が表示されます。

The screenshot shows the Broadcom Support Portal user registration interface. At the top, there is a navigation bar with the Broadcom logo and links for Products, Solutions, Support and Services, Company, and How To Buy. On the right side of the navigation bar are buttons for Register and Login. The main content area features a large heading 'Broadcom Support Portal' and a sub-heading 'Enhance your skills through multiple self-service avenues by creating your Broadcom Account'. On the right side, there is a 'User Registration' form with the following elements: a title 'User Registration', a sub-heading 'Create your Account', an 'Email Address' label, a text input field containing 'name@company.com', a CAPTCHA image showing the letters 'JSIH' on a blueberry background, a label 'Enter text from image' with a refresh icon, a blue 'Next' button, a warning message: '⚠ Use of a shared email account or a distribution list (PDL) is a security risk and a violation of the Terms of Use for this Site.', and a link: 'Having trouble? Ask our chatbot for assistance.'

登録したいメールアドレスを入力します。

BROADCOM Products Solutions Support and Services Company How To Buy Register Login

Broadcom Support Portal

Enhance your skills through multiple self-service avenues by creating your Broadcom Account

User Registration

Create your Account

Email Address

Enter text from image

Next

⚠ Use of a shared email account or a distribution list (PDL) is a security risk and a violation of the [Terms of Use](#) for this Site.

Having trouble? [Ask our chatbot](#) for assistance.

記載されているアルファベットを入力し、Nextをクリックします。

BROADCOM Products Solutions Support and Services Company How To Buy Register Login

Broadcom Support Portal

Enhance your skills through multiple self-service avenues by creating your Broadcom Account

User Registration

Create your Account

Email Address

Enter text from image

Next

⚠ Use of a shared email account or a distribution list (PDL) is a security risk and a violation of the [Terms of Use](#) for this Site.

Having trouble? [Ask our chatbot](#) for assistance.

承認コードの入力画面が表示されます。

The screenshot shows the Broadcom Support Portal interface. At the top, there is a navigation menu with links for Products, Solutions, Support and Services, Company, and How To Buy. On the right side of the top bar, there are buttons for Register and Login. The main content area features the text "Broadcom Support Portal" and "Enhance your skills through multiple self-service avenues by creating your Broadcom Account". A central white modal window is displayed, titled "Verify your Email Address". It prompts the user to "Enter the verification code sent to" followed by a redacted email address. Below this, there are six empty input boxes for the verification code. At the bottom of the modal, there are links for "Didn't receive the code? Resend" and "Having trouble? Click here for help.", and a "Verify & Continue" button.

登録したメールアドレス宛に、承認コードが送付されます。



Thank you for registering with Broadcom. To continue, please enter the verification code on the registration screen.

Verification Code: **238388**

Please note that this verification code can only be used once.

For additional assistance please [Contact Us](#).

Broadcom Support

登録したメールアドレス宛に、承認コードが送付されます。

The screenshot shows the Broadcom Support Portal registration process. The page header includes the Broadcom logo and navigation links: Products, Solutions, Support and Services, Company, and How To Buy. There are 'Register' and 'Login' buttons in the top right. The main content area features the heading 'Broadcom Support Portal' and a sub-heading 'Enhance your skills through multiple self-service avenues by creating your Broadcom Account'. A modal window is open for 'Verify your Email Address', which prompts the user to 'Enter the verification code sent to' a redacted email address. Below this, there are six input boxes containing the digits 2, 3, 8, 3, 8, and 8. At the bottom of the modal, there are links for 'Didn't receive the code? Resend' and 'Having trouble? Click here for help.', and a prominent blue button labeled 'Verify & Continue' which is highlighted with a red border.

基本情報の入力画面が表示されます。

BROADCOM Products Solutions Support and Services Company How To Buy Register Login

Broadcom Support Portal

Enhance your skills through multiple self-service avenues by creating your Broadcom Account

Complete your Registration

* First Name
Enter First Name

* Last Name
Enter Last Name

* Select Company
Select Company

* Country
Select Country

Job Title
Select Job Title

* Password
Enter Password

* Confirm Password
Re-enter Password

I accept the [Terms of Use](#). Your privacy is important to us. Please see our [Privacy Policy](#) for more information.

Create Account

氏名・会社名・出身国・役職・任意のパスワードを入力します。

BROADCOM Products Solutions Support and Services Company How To Buy Register Login

Broadcom Support Portal

Enhance your skills through multiple self-service avenues by creating your Broadcom Account

Complete your Registration

- * First Name
Enter First Name
- * Last Name
Enter Last Name
- * Select Company
Select Company
- * Country
Select Country
- Job Title
Select Job Title
- * Password
Enter Password
- * Confirm Password
Re-enter Password

I accept the [Terms of Use](#). Your privacy is important to us. Please see our [Privacy Policy](#) for more information.

Create Account

名前は「姓」「名」の順で、アルファベット大文字で入力します。

The screenshot shows the Broadcom Support Portal registration page. The main heading is "Broadcom Support Portal" with the subtext "Enhance your skills through multiple self-service avenues by creating your Broadcom Account". The navigation bar includes "BROADCOM", "Products", "Solutions", "Support and Services", "Company", and "How To Buy". There are "Register" and "Login" buttons in the top right. The registration form is titled "Complete your Registration" and contains the following fields:

- * First Name: Enter First Name (highlighted with a red box)
- * Last Name: Enter Last Name (highlighted with a red box)
- * Select Company: Select Company (dropdown menu)
- * Country: Select Country (dropdown menu)
- Job Title: Select Job Title (dropdown menu)
- * Password: Enter Password
- * Confirm Password: Re-enter Password

At the bottom of the form, there is a checkbox for "I accept the [Terms of Use](#). Your privacy is important to us. Please see our [Privacy Policy](#) for more information." and a "Create Account" button.

任意のパスワードは

8文字以上・大文字、小文字アルファベット・数字・記号を含む必要があります。

BROADCOM Products Solutions Support and Services Company How To Buy Register Login

Broadcom Support Portal

Enhance your skills through multiple self-service avenues by creating your Broadcom Account

←
Complete your Registration

* First Name
Enter First Name

* Last Name
Enter Last Name

* Select Company
Select Company

* Country
Select Country

Job Title
Select Job Title

* Password
Enter Password

* Confirm Password
Re-enter Password

I accept the [Terms of Use](#). Your privacy is important to us. Please see our [Privacy Policy](#) for more information.

Create Account

最下部に「Terms of Use」「Privacy Policy」のリンクがありますので

BROADCOM Products Solutions Support and Services Company How To Buy Register Login

Broadcom Support Portal

Enhance your skills through multiple self-service avenues by creating your Broadcom Account

←
Complete your Registration

* First Name
Enter First Name

* Last Name
Enter Last Name

* Select Company
Select Company

* Country
Select Country

Job Title
Select Job Title

* Password
Enter Password

* Confirm Password
Re-enter Password

I accept the [Terms of Use](#). Your privacy is important to us. Please see our [Privacy Policy](#) for more information.

Create Account

いずれも確認の上、チェックにて同意いただき「Create Account」を選択します。

BROADCOM Products Solutions Support and Services Company How To Buy Register Login

Broadcom Support Portal

Enhance your skills through multiple self-service avenues by creating your Broadcom Account

Complete your Registration

* First Name
Enter First Name

* Last Name
Enter Last Name

* Select Company
Select Company

* Country
Select Country

Job Title
Select Job Title

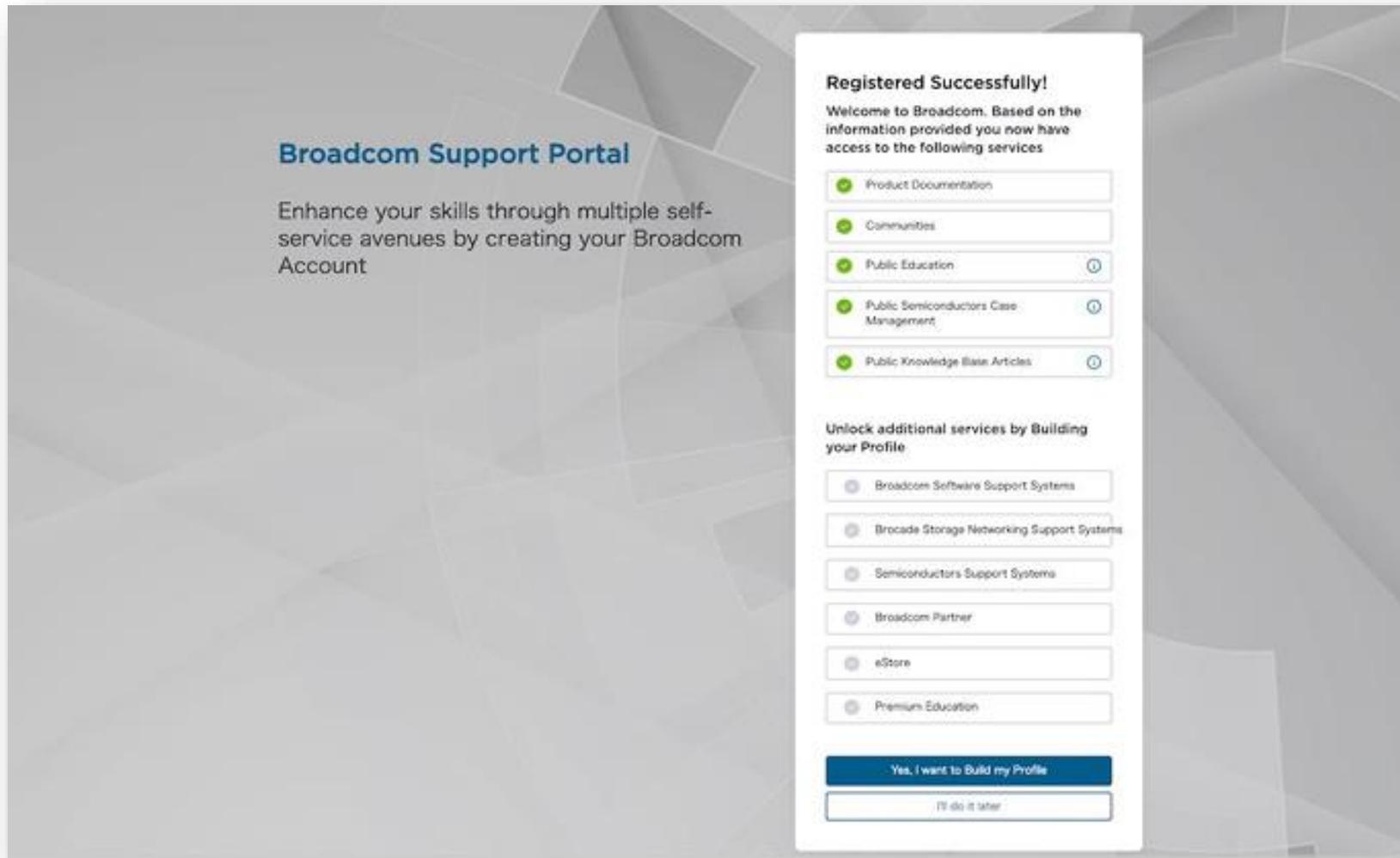
* Password
Enter Password

* Confirm Password
Re-enter Password

I accept the [Terms of Use](#). Your privacy is important to us. Please see our [Privacy Policy](#) for more information.

Create Account

こちらの画面が表示されましたらアカウントの作成は完了です。



本手順でうまく行かない場合は、お手数ですがご覧のメールアドレスまで連絡をお願い致します。

宛先：Symantec アカウントサポートセンター <SBBMB-symantec-acsup@g.softbank.co.jp>

件名：（例）アカウント登録について

内容：（例）登録がうまく行きません。

氏名：●●

企業名：●●

SiteID：●●

エラー状況：具体的にどの手順が進められない等、ご記載ください。

問合せ先対応日時：平日9:00～17:30での対応になります。

なお、サポート（技術）窓口とは部門が異なります。

障害対応、技術的なご質問につきましては、対応できかねますので予めご了承ください。

