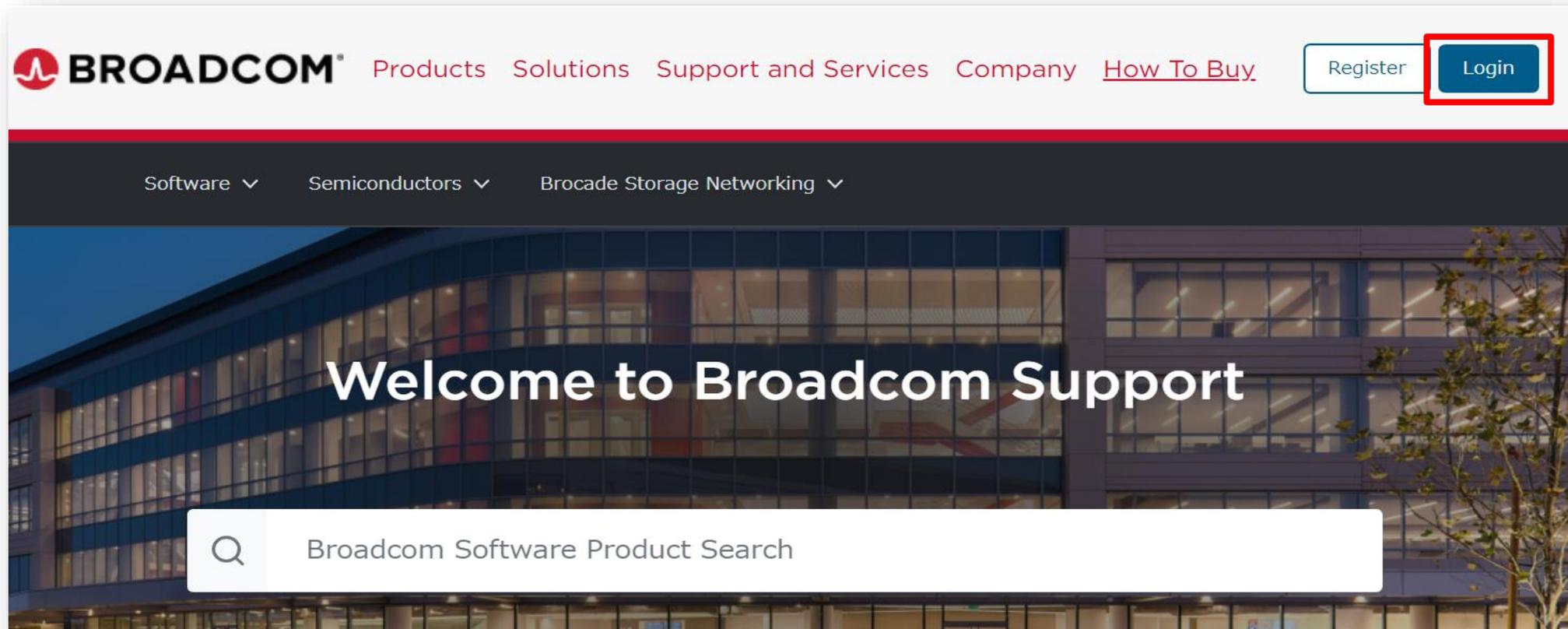


Site ID紐づけ手順(初回以降)

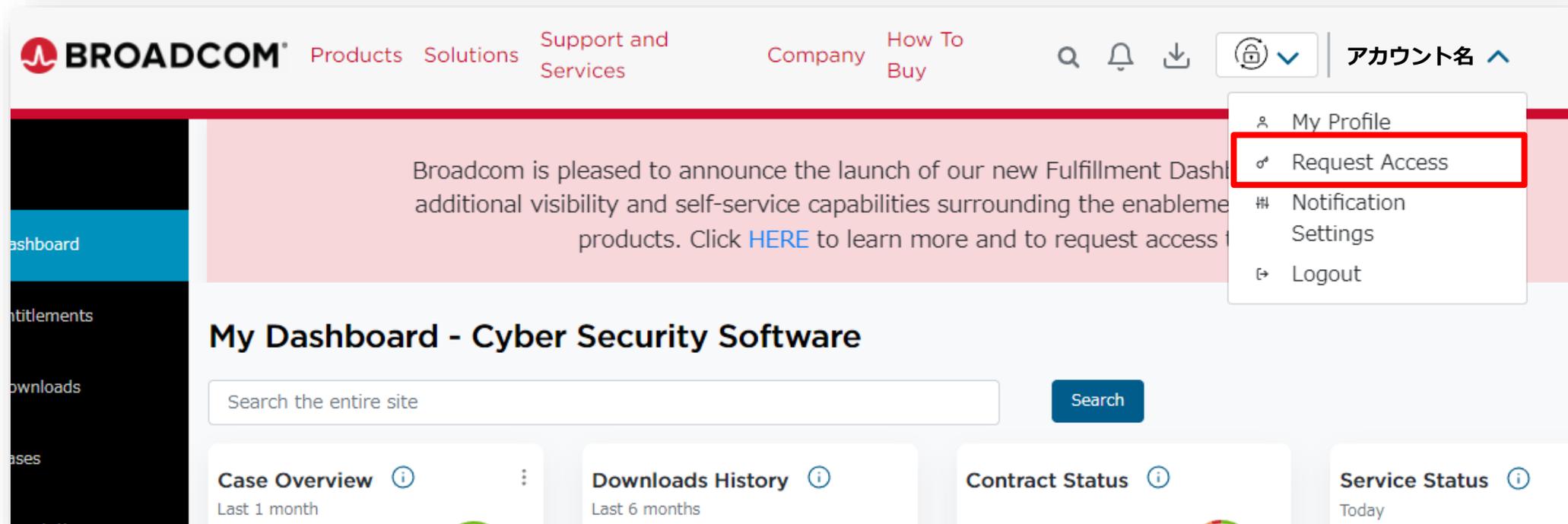
以下のURLより、Broadcom Support Portalへアクセスしてください。

<https://support.broadcom.com/>

BroadcomサポートポータルのTOP画面が表示されますので、右上の「Login」からログインしてください。



ログイン後、画面右上のアカウント名から「Request Access」をクリックします。



「Request Access」をクリックして、次に進みます。

The screenshot displays a web interface with two tabs: 'Request Access' (active) and 'Notification Settings'. Below the tabs are four buttons: 'Support Site ID', 'User Administrator', 'Product Administrator', and 'Brocade Access'. A red box highlights the 'Request Access' button. Below the buttons is an 'Access History' section with an information icon and a search bar labeled 'Search by Site Name, Site ID or Status'. The table below has columns for Site Name, Site ID, Status, and Applied On.

Site Name	Site ID	Status	Applied On
[Redacted]	[Redacted]	Approved	24 January 2023
[Redacted]	[Redacted]	Approved	24 January 2023
[Redacted]	[Redacted]	Approved	06 July 2021
[Redacted]	[Redacted]	Approved	26 March 2021

追加するSiteIDを入力し、
備考欄に「Please add the SiteID.」と入力して、「Save」をクリックします。

The screenshot shows a web form for requesting access. At the top, there are two tabs: "Request Access" (selected) and "Notification Settings". Below the tabs is a horizontal menu with four buttons: "Support Site ID" (highlighted in dark blue), "User Administrator", "Product Administrator", and "Brocade Access".

The main section is titled "Request Information". It contains a paragraph of instructions: "Please fill in all required fields. If you are not a direct employee with corporate email access for the requested site, please provide additional information for the User Administrator or Broadcom Customer Care to use for validation and approval of your request. Your Support Site ID can be found in the Software Delivery email sent to the technical contact."

There are two required fields, both marked with an asterisk (*):

- * Site ID**: A text input field containing the text "SiteIDを入力" (Enter SiteID), which is highlighted with a red box.
- * Additional Information**: A text input field containing the text "Please add the SiteID.", which is also highlighted with a red box.

At the bottom right of the form, there are two buttons: "Cancel" and "Save". The "Save" button is highlighted with a red box.

追加したSiteIDが表示されたら完了です。

Request Access Notification Settings

Support Site ID User Administrator Product Administrator Brocade Access Request Access

Access History ⓘ Search by Site Name, Site ID or Status

Site Name	Site ID	Status	Applied On
XXXXXXXXXX	XXXXXXXXXX	Approved	24 January 2023
XXXXXXXXXX	XXXXXXXXXX	Approved	24 January 2023
XXXXXXXXXX	XXXXXXXXXX	Approved	06 July 2021
XXXXXXXXXX	XXXXXXXXXX	Approved	26 March 2021

本手順でうまく行かない場合は、お手数ですがご覧のメールアドレスまで連絡をお願い致します。

宛先：Symantec アカウントサポートセンター <SBBMB-symantec-acsup@g.softbank.co.jp>

件名：(例) SiteID紐づけについて

内容：(例) SiteIDの紐づけがうまく行きません。

氏名：●●

企業名：●●

SiteID：●●

エラー状況：具体的にどの手順が進められない等、ご記載ください。

問合せ先対応日時：平日9:00～17:30での対応になります。

なお、サポート（技術）窓口とは部門が異なります。

障害対応、技術的なご質問につきましては、対応できかねますので予めご了承ください。

